

Name (optional): \_\_\_\_\_  
Please check:  Party  Attorney  
Date of Mediation: \_\_\_\_\_

### ***CAMP Mediation User Satisfaction Survey***

Mediator: \_\_\_\_\_ Co-Mediator: \_\_\_\_\_

Please rate the following on a scale of 1 to 5 by circling the number that represents your choice.

1 = strongly agree                      2 = somewhat agree                      3 = neither agree nor disagree  
4 = somewhat disagree                      5 = strongly disagree                      N = don't know/unable to determine

#### **How would you rate your mediator's performance?**

1. The mediator(s) demonstrated neutrality and impartiality.  
1                      2                      3                      4                      5                      N
2. The mediator(s) explained the process clearly.  
1                      2                      3                      4                      5                      N
3. The mediator(s) helped us generate realistic options and took constructive steps to move us towards settlement.  
1                      2                      3                      4                      5                      N
4. The mediator(s) helped create a positive atmosphere.  
1                      2                      3                      4                      5                      N
5. The mediator(s) listened well.  
1                      2                      3                      4                      5                      N
6. The mediator(s) participated the right amount. Why or why not?  
1                      2                      3                      4                      5                      N

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### **How would you rate the mediation process?**

7. I was able to fully present my side of the story.  
1                      2                      3                      4                      5                      N
8. The mediation resulted in a satisfactory settlement.  
1                      2                      3                      4                      5                      N
9. I was satisfied with this process.  
1                      2                      3                      4                      5                      N
10. I would use mediation again. Why or why not?  
1                      2                      3                      4                      5                      N

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_